

LA Metro Moves Nearly 200,000 Riders During the FIFA World Cup™ with Spare

spare

~200,000

passenger boardings

300

Vehicles deployed across LA Metro

13

Routes running simultaneously

Delivering one of the largest event transit operations in North America

When the FIFA World Cup™ came to Los Angeles, moving fans wasn't simply a matter of adding more buses.

With roughly 30,000 stadium parking spaces unavailable due to tournament operations, LA Metro created a large-scale park-and-ride shuttle network connecting remote lots across the region to SoFi Stadium.

The service brought together LA Metro, regional transit agencies, municipal operators, and charter providers into a single coordinated operation spanning approximately 300 vehicles across 13 shuttle routes over eight match days.

Powered by Spare, the network successfully transported nearly 200,000 passengers throughout the tournament. Building on this success, LA Metro established a proven operating model for future major events.

A single operating platform for a regional shuttle network

Building on the success of Metro Micro and its existing Spare deployment, LA Metro extended the platform to support the World Cup shuttle operation. Using Spare Fixed Route and Spare Engine, the agency was able to:



Configure routes, schedules, and GTFS from a single platform



Dispatch-to-dispatch messaging using voice and text through the platform



Deploy tablet-based driver applications without permanent hardware



Live vehicle markers allow dispatchers to confirm vehicle login before service



Adjust service quickly as operational conditions changed throughout



Monitor 300 vehicles in real time

The result was a single operating platform that gave every participating agency a shared view of service, while providing dispatchers with the operational insight needed to manage one of North America's largest temporary transit networks in real time.

Leveraging Push to Talk for Cross-Agency Communications

During the FIFA World Cup™ shuttle operation, 300 drivers, 20 dispatchers, and 30 supervisors relied on Push to Talk channels within Spare's platform for instant, coordinated communication.



Dispatch

Voice or text-based message exchange between drivers and dispatch for routine requests.



Priority

Urgent messages that operators flag as priority and move to the front of the queue.



System-wide

Broadcast channel for system-wide updates to all operators across all systems and partners.

A Launch Backed by Operational Partnership

The deployment demonstrated that large-scale temporary transit can be managed with the same operational visibility as permanent service. Key outcomes included:



~200,000

Riders transported

LA Metro transported nearly 200,000 riders across the tournament



Shared platform

Multiple independent transit

Successfully operated under a shared platform while maintaining service across the region



~29,000

Passengers during Game 7

Passengers transported during Game 7



24,000+

Passengers on match day

Served on the final match day

From World Cup success to future major events

What began as a World Cup shuttle network has become something much larger: a proven operating model for coordinating hundreds of vehicles, multiple agencies, and complex temporary service through a single platform.

The FIFA World Cup™ deployment demonstrated that large-scale event transportation is no longer simply about deploying more buses. It's about giving every operator, dispatcher, and agency the tools to function as one coordinated network.

